



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmail.com

SECY/CHN 015/08NKS

## C A No. Applied For Complaint No. 339/2025

In the matter of:

Kamal Puri

.....Complainant

**VERSUS**

BSES Yamuna Power Limited

.....Respondent

### Quorum:

1. Mr. P.K. Singh, (Chairman)
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

### Appearance:

1. Mr. Shaky R.S. Gupta, A.R for the complainant
2. Mr. Harish Kumar, Mr. R.S. Bisht & Mr. Akshat Aggarwal, On behalf of BYPL

### ORDER

Date of Hearing: 08<sup>th</sup> January, 2026

Date of Order: 12<sup>th</sup> January, 2025

### Order Pronounced By:- Mr. P.K. Singh, Chairman

1. The present complaint has been filed by Mr. Kamal Puri against BSES YPL-Laxmi Nagar.
2. The brief facts of the grievance are that the complainant applied for new electricity connection vide request no. 8007665779 at premises no. G-52, old no. G-25, Laxmi Nagar, Delhi-110092. The application of the complainant for new connection was rejected by OP on grounds of "address in MCD list and building height more than 15 meters, fire safety clearance certificate required and dues at site against CA no. 100926647 and 100927370.

Attested True Copy

  
Secretary  
CGRF (BYPL)

3. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection at premises no. Part G-52, old no. G-25, 4<sup>th</sup> floor, Laxmi Nagar, Shahdara, Delhi-110092 vide application no 8007665779. Reply further submitted that the application of the complainant for new electricity connection was rejected as the building comprises of ground floor plus five floors over it and institute at second floor commercial use, building completion certificate/fire safety clearance certificate is required.

It is also submitted that applied address is found in MCD objection list vide no. EE(B)-II/Sh/2020/D-713 dated 19.10.2020 at sl. No. 23. Energy dues also exist at site against C A No. 100926647 and CA no. 100927373. Also, there are seven units and 7 electricity meters already exist.

4. The representative for the complainant did not file rejoinder.

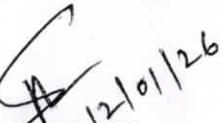
5. On hearing dated 08.01.2026, OP stated that the grievance of the complainant for release of new electricity connection under domestic category has been redressed. The complainant also agreed to the same and stated that the connection applied for by him has been released.

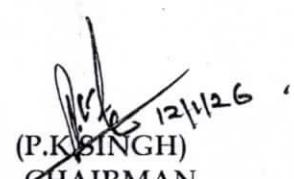
6. In view of the above, we are of considered opinion that the connection applied for by the complainant has been released by OP, thus the grievance of the complainant is redressed upto his satisfaction. Case is closed as settled.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

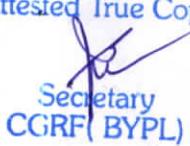
Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN

Attested True Copy

  
Secretary  
CGRF/ BYPL